

Retreat At SkyRidge

Substance use Disorder Client Entrance Survey

Survey Data: Retreat At SkyRidge Clients

Start Date: 01-01-2023

Location: Retreat at Sky Ridge

End Date: 07/21/2023

Client Type: Substance use Disorder

As of Date: 07/21/2023

Total Surveys: 12

Company Average: 3.9

Number of Participants / Average

GENDER: Count / Avg	RACE: Count / Avg	AGE: Count / Avg	TIME IN PROG: Count / Avg
Male: 8 /3.86	African American: 0 /0.00	11 and under: 0 /0.00	< 3 months: 10 /3.88
Female: 4 /3.98	Caucasian: 11 /3.89	12-17: 0 /0.00	3 to 5 months: 1 /4.00
Transgender: 0 /0.00	Hispanic: 0 /0.00	18-21: 0 /0.00	6 to 8 months: 0 /0.00
No Response: 0 /0.00	Asian: 0 /0.00	22-29: 3 /3.83	9 to 11 months: 0 /0.00
	Native American: 1 /4.00	30-39: 4 /3.90	1 to 2 years: 0 /0.00
	Indian: 0 /0.00	40-49: 0 /0.00	> 2 years: 1 /4.00
	Arabic: 0 /0.00	50-59: 5 /3.94	No Response: 0 /0.00
	Other: 0 /0.00	60+: 0 /0.00	
	No Response: 0 /0.00	No Response: 0 /0.00	

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Scale

1	2	3	4	5
Strongly Disagree	Disagree	Agree	Strongly Agree	N/A

Entrance Survey Questions

	Question	Low	High	Average	Disagree	Agree
1	I am satisfied with the referral process (locating treatment).	3	4	3.75	0 / 0%	12 / 100%
2	It was easy to find the facility.	3	4	3.75	0 / 0%	12 / 100%
3	The staff did a good job in reference to customer service.	4	4	4.00	0 / 0%	12 / 100%
4	I received feedback from staff regarding services quickly.	3	4	3.92	0 / 0%	12 / 100%
5	All of my questions were answered during intake.	4	4	4.00	0 / 0%	11 / 92%
6	I feel safe in the environment.	4	4	4.00	0 / 0%	12 / 100%
7	I am likely to recommend your organization to someone needing services.	4	4	4.00	0 / 0%	12 / 100%
8	I have been treated with dignity and respect.	3	4	3.92	0 / 0%	12 / 100%
9	I am satisfied with the program	3	4	3.83	0 / 0%	12 / 100%
10	My expectations in reference to admissions were fully met.	3	4	3.83	0 / 0%	12 / 100%

The average score for this section is: 3.90

Comments and Feedback: Additional Comments

I don't recall most of my admissions process, but I woke up safe and in good care.

This place has helped change my life and im very grateful.

I really enjoyed my treatment at sky ridge

Nursing and Tech staff were very professional and caring upon intake. I did not locate Sky Ridge myself; however, being shown the photos/website of the facility, along with the description provided to me by my wife and brother, who had spoken to Matt and Kristina, I was impressed. It made my willingness to attend treatment that much easier.

Christina was wonderful, very kind and reassuring as was all the staff.

Best decision my family could have made when selecting a facility for me. Staff and other clients begin to feel like family right away. Excellent food and lots of it, along with fun outings (exposure therapy) and high quality addiction education compliment the therapy sessions and round out the rehabilitation experience.

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Really glad I made decision to come to Sky Ridge. Groups are great and always able to share whats on your mind with no judgement. Going to the gym each morning with Kevin, who is doing a really good job of preparing my plan.